



### **Limited Lifetime Warranty Information**

Universal Coatings warrants the materials manufactured by Citadel Floor Systems and used in the installation of your floor coating system. The coating will be free from defect for a period of 15 years from original installation. The material warranty follows that of Citadel Floor Finishing System manufacturers' warranty.

Your floor is warranted against defects such as staining, fading from sunlight, peeling, cracking (of product) or delaminating of the coating.

This warranty is for the original owner and is non-transferable to another owner.

This warranty explicitly excludes:

- Damage caused by improper care or maintenance.
- Gouging or extensive damaged beyond scope and protections of product.
- Spillage or exposure of battery acid and brake fluid.
- Hydrostatic water through cement slab.
- Coatings that have not been paid in full.
- Internal failure of concrete slab.
- Cracking of concrete slab.
- Repair of cracks in concrete prior to installation.
- Expansion or control joints.
- Normal weathering, oxidation or other acts of God beyond our control.
- Repairs or patched made by anyone other than certified installer of Universal Coatings.
- Vandalism.
- Imperfections, dips, low spots, shadows or other visible imperfections due to original condition of slab.
- Installation of product onto surfaces of which are plastic.
- Liability of slip resistant surface.

To make a warranty claim, please notify Universal Coatings in writing. Universal Coatings and a representative of Citadel Floor Finishing Systems will determine in its sole discretion whether the coating has been properly maintained, or are subject to exclusions described above. It is understood, Universal Coatings reserves the right to make repairs in lieu of replacement of coating. Through this warranty Universal Coatings shall not be liable for exemplary damages including legal services.